

JOB DESCRIPTION



Job Title: Closing Assistant
Department: Title
Reports to: Closing Manager
Direct Reports: None
Date Prepared: June 2021

Job Summary	Assist with residential and commercial real estate closings full-service title and escrow team affiliated with The St. Joe Company.
Essential Functions	<ol style="list-style-type: none"> 1. Process tasks necessary to close residential title transactions, final closing packages, issue title policies and post-closing matters. 2. Communicate with realtors, lenders, mortgage brokers and clients to ensure accurate information while providing the best customer service. 3. Review and clear liens, judgments and other requirements on title commitments and lender closing instructions for compliance status. 4. Assist in preparing documentation and clearing closing requirements for the completion of real estate transactions. 5. Work with internal and external customers to manage all aspects of sale, resale, and financing transactions. 6. Assist with in-person and mail-away closings. 7. Maintain closing files. 8. Collaborate with lenders, real estate agents, lawyers and other company offices on transactional issues encountered on specific transactions. 9. Perform any general office functions, as needed.
Education and Experience	<ul style="list-style-type: none"> • Real estate transactional experience preferred • Florida Notary Public preferred.
Knowledge, Skills, Abilities	<ul style="list-style-type: none"> • Qualia closing software experience a plus. • High level of proficiency using Microsoft Word and Excel. • Outstanding organizational, interpersonal and administrative skills with a positive, energetic, flexible and customer service-oriented attitude. • The ability to proactively address and resolve issues heading into a real estate closing. • Excellent written and verbal communication skills. • Must be self-motivated and able to meet deadlines under pressure. • Must have the ability to work as part of a team, as well as independently. • Good understanding of Florida real estate closing procedures and/or mortgage loan processing preferred. • Strong analytical and problem-solving skills.
Physical Demands	<ul style="list-style-type: none"> • Ability to operate normal office equipment. • Extensive use of computer. • Ability to operate a motor vehicle. • Ability to sit for extended periods of time. • Ability to lift up to 15 lbs.
Working Conditions	Normal office environment, with occasional travel to other office locations.

The above position is employed by Watersound Closings & Escrow, an affiliate of The St. Joe Company. The above statements are intended to describe the general nature and level of work being performed and are not an exclusive list of all duties and responsibilities. The Company reserves the right to amend and change responsibilities to meet business and organizational needs.